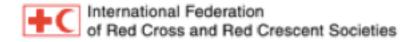
# Reflections from IFRC on Early Warning/Early Action and need for improving public understanding of alerting protocols

2018 CAP Implementation Workshop Hong Kong Observatory, Hong Kong

Omar Abou-Samra
Director, Global Disaster Preparedness Center





# Outline

- Background and Context
- Preparedness Behavior: Encouraging Early Action
- Case Study
- Reflections

### Background and Context: RC/RC

Worlds largest humanitarian organization:

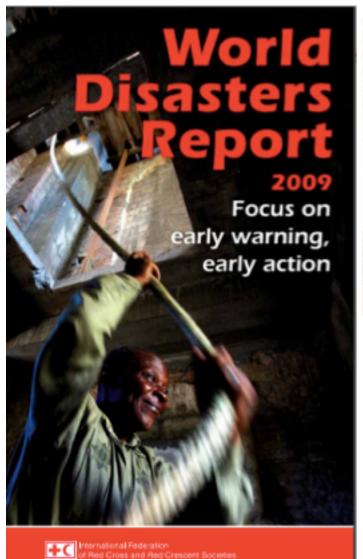
- 191 National Societies
- 30,000 branch offices
- 17 Million Volunteers
- Community based, participatory approach
- Auxiliary to government
- Independent and Neutral







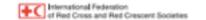
### **Background and Context:** Early Warning Early Action





Community early warning systems: guiding principles

www.ifrc.org Saving lives, changing minds.





Early warning > Early action



### Background and Context: Universal Apps

- Public Education and Public Awareness (PAPE) key messages
- Weather and disaster alerts and RC/RC messaging to the general public
- Users can monitor and track locations and link to loved ones
- Ability to share alert messages with loved ones using SMS, social media
- Designed to deliver official alerting agency message
- Strong preference for CAP
- 'What Now' to give immediate actions





### Background and Context: WhatNow Service







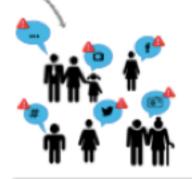
STEP TWO: Media and Partners access through WhatNow API and broadcast messages alongside alerts

#### WhatNow API:

- Google Alerts
- Weather Apps
- Telecomms SMS
- Cash Transfer Programming
- TV Media

#### Message Viewer:

- Print and Share
- Social Media · Radio Programs
- Coordination for RC/RC HQ & Branch Offices



STEP THREE: Communities at risk receive actionable messages from many communication channels

STEP FOUR: SAFE ACTION



### **Enabling Action**

Global Platform of RC/RC actionable and contextualized messages on how to prepare and respond to local hazards

- ✓ Based on PAPE evidenced based, key messages for DRR
   ✓ Target audience: households and individuals.
- Messages contextualized and attributed to National Societies
- ✓ 20+ hazards
- 78 languages
- 6 urgency levels

# PREPAREDNESS BEHAVIOR: ENCOURAGING EARLY ACTION

## How does the last mile take action?



## How does the last mile take action?

- I am invincible
- I am with stupid
- I am a hero
- Where is mom?
- Where is my child?
- I am not leaving with out my pet.
- Where did I park my car?
- They don't know what they are talking about...

# Is communication a problem?

Is (too much) communication a problem?

# Is (too much) communication a problem?

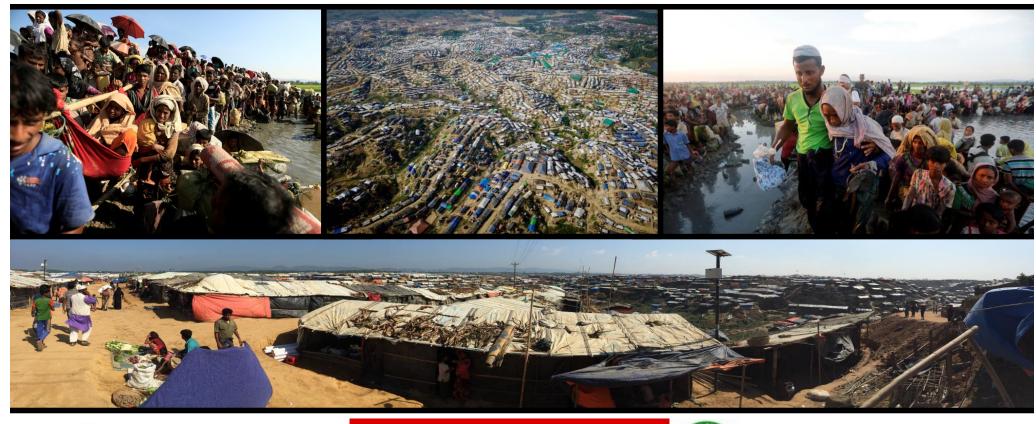
- Smartphones notifications and web
- 24 hour news (i.e. CNN)
- Entertainment weather
- Social Media (Google, Facebook, Twitter)
- Official Alerting Authorities
- Neighbors helping Neighbors
- Innovation and technology

# Is (too much) communication a problem?

quality
or
quality and quantity

CASE STUDY:
CYCLONE PREPAREDNESS PROGRAM (CPP)
IN
COX'S BAZAAR, BANGLADESH

# **Population Movement to Bangladesh**

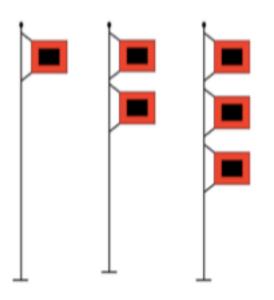








# CPP in Cox's Bazaar



### FLAG 1 - WARNING

A storm has formed in a distant area

No megaphone will be used to play warning messages

#### FLAG 2 - DANGER

A cyclone has formed and may come to this area

A megaphone will also be used to play early warning messages

#### **FLAG 3 – GREAT DANGER**

A cyclone has formed and will impact this area soon

A siren will sound, and a megaphone used to play early warning messages

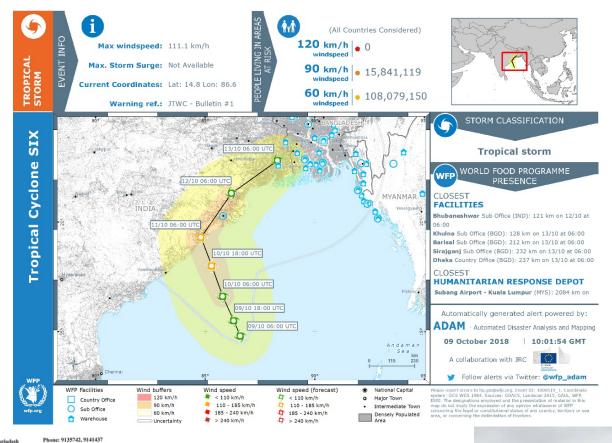












SPECIAL WEATHER BULLETIN, SL NO: 10 (TEN), DATE: 10.10.2018

THE CYCLONIC STORM 'TITLI' OVER WEST-CENTRAL BAY AND ADJOINING AREA MOVED NORTH-NORTHWESTWARDS, INTENSIFIED INTO A SEVERE CYCLONIC STORM 'TITLI' OVER THE SAME AREA (LAT. 16.2°N, LONG. 85.8°E) AND WAS CENTRED AT 06 AM TODAY (10 OCTOBER, 2018) ABOUT 945 KM SOUTHWEST OF CHATTOGRAM PORT, 900 KM SOUTHWEST OF COX'S BAZAR PORT, 815 KM SOUTHWEST OF MONGLA PORT AND 815 KM SOUTHWEST OF PAYRA PORT. IT IS LIKELY TO INTENSIFY FURTHER AND MOVE IN A NORTH/NORTHWESTERLY DIRECTION.

Govt. of the People's Republic of Bangladesh

Bangladesh Meteorological Department Storm Warning Center

Agargaon, Dhaka-1207

MAXIMUM SUSTAINED WIND SPEED WITHIN 64 KM OF THE SEVERE CYCLONE CENTRE IS ABOUT 90 KPH RISING TO 110 KPH IN GUSTS/SQUALLS. SEA WILL REMAIN VERY ROUGH NEAR THE SYSTEM CENTRE.

MARITIME PORTS OF CHATTOGRAM, COX'S BAZAR, MONGLA AND PAYRA HAVE BEEN ADVISED TO LOWER DISTANT WARNING SIGNAL NO. TWO BUT INSTEAD HOIST LOCAL WARNING SIGNAL NO. FOUR (R) FOUR.

ALL FISHING BOATS AND TRAWLERS OVER NORTH BAY AND DEEP SEA HAVE BEEN ADVISED TO REMAIN IN SHELTER TILL FURTHER NOTICE.

> 20010018 (Kh. Hafizur Rahman) Meteorologist For Director

EAX + 9119230 58152019

Email: info@bmd.gov.bd

10, 0730 BST

1. HON'BLE MINISTER, MINISTRY OF DISASTER & RELIEF, FAX: 9545405.

1. HON HILE MINUSUER, MINUSUEV OF GRANDSTER & RELLEY, "TAX, 52-2020.

1. HON HILE MINUSUER, MINUSUEV OF HILE REPORT AND THE FORMER MINISTER, FAX, 9143377

4. SECRETARY TO THE HONNILE PRIME MINISTER, FAX, 9123799

4. SECRETARY, MINISTRY OF AGRICULTURE, FAX, 915035,

6. SECRETARY, MINISTRY OF AGRICULTURE, FAX, 95-60559

6. SECRETARY, MINISTRY OF AGRICULTURE, FAX, 95-60559

7. SECRETARY, MINISTRY OF AGRICULTURE, FAX, 95-60559



# Key reflections:

- Educate public on decision making process
- Clearly communicated roles and responsibilities
- Alerting authority responsibilities AND roles for media, emergency management, elected officials
- Multi-channel delivery is critical
- Check on your neighbor
- Clear key messages
- High priority alerts vs weather forecasts



# Key reflections:

Training linked to resources

- Alert hubs should be multi-hazard
- To aid multi-channel delivery of alerts encourage rebroadcasters to use Alert-Hubs (App Developers, media)
- Use WhatNow Service/harmonized key messages to improve early action
- Standard lists of event types
- CAP mandatory for official public alerts?



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