**Preparedness**
- Preparation
- Mitigation

**Response**
- **RESPOND** (Activate CP - use the tools)
- EA/DREF launch
- EPoA
- Monitor & update EPoA/EA

**Recovery**
- Recovery
- Training & maintenance

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**Business Continuity Plan**
- Organisational internal tool to function during crisis

**Contingency Planning**
- Tool to be ready to respond to a certain type of crisis

**Emergency Appeal with Emergency Plan of Operation**
- Emergency operation management tool

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**Preparedness of Effective Response (PER)**
- (incl. early preparation of EPoA format)
- ENSURE EFFECTIVE RESPONSE TO CRISIS