

Data Monologues

A “Data monologue” is a summary of a ‘data project lesson’ or ‘data fail’. People provide the scenario, issues, mitigation steps and results.

Responsible data is:

The duty to ensure people’s rights to consent, privacy, security and ownership around the information processes of collection, analysis, storage, presentation and reuse of data, while respecting the values of transparency and openness.
(Responsible Data Forum, working definition, September 2014)

On Data Protection:

Protecting the Personal Data of individuals is an integral part of protecting their life, integrity, and dignity. This is why Personal Data protection is of fundamental importance for Humanitarian Organisations. (Brussels Privacy Hub/ICRC Handbook on Data Protection, ICRC, forthcoming 2017)

SESSION GOALS

The following is a 1 hour to 1.5-hour session to help you and your team talk about Responsible Data Use and Data Protection Guidelines. Goals for this session:

- Build advocates and expertise to support responsible data use in humanitarian response.
- Build a common language around responsible data use.
- Foster data protection and responsible data literacy for the RCRC
- Get input for future Responsible Data Policies, training guides
- Introduce the Handbook on Data Protection in International Humanitarian Action (ICRC/Brussels Privacy Hub Publication)

People: 12 to 24 people
Time: 60 to 90 Minutes
Difficulty: Easy
Materials: Flipcharts
 Tape
 Markers
 Multi-coloured large sticky notes
 Snacks or fruit

Preparation: Ask 3 to 4 people to help guide the session. Explain the goals, formats and outputs for the meeting. Assign them to different areas of the space.

- Arrange chairs or desks in circle or in small groups
- Place welcome signs on the door. Have posters on the wall with each of the

Each group will need:

- Assigned facilitator
- Dedicated flip chart
- Markers, sticky notes
- Example scenarios in print and digital formats

Welcome everyone as they walk into the room. Ask people to put away their laptops and phones. Start and stop on time.

Sharing in a Healthy Manner

- It would be advisable to encourage a safe place using “Chatham House rules” - focus on the topic and lessons rather than the people/organization/division.
- “a rule or principle according to which information disclosed during a meeting may be reported by those present, but the source of that information may not be explicitly or implicitly identified”

Provide participants with the following summary:

The session objective is to share with and update participants about the increasing attention given to responsible data practices, including the ICRC Handbook on Data Protection in International Humanitarian Action, the future IFRC policy on data responsibility, IATI, and related topics.

Background for the session: easier and faster data processing of increasing quantities of personal data have given rise to ethical concerns about balancing transparency and open access to information with issues of confidentiality and the possible intrusion into the private sphere of individuals. Organizationally, this requires attention to responsible data practices, data protection planning and overall data literacy, transparency and confidentiality. Thus, organisations like ICRC, CRS, Oxfam have either published or are working on responsible data policy. This session will share key lessons and considerations on this topic.

What is a Data monologue?

- A “Data monologue” is a summary of a ‘data project lesson’ or ‘data fail’. People provide the scenario, issues, mitigation steps and results.
- The group will share some data-driven project stories, select the best example of a complex issue, then prepare a “pitch” to illustrate some fundamental questions/observations.
- The “Data Monologues” can include names of individuals or organisations removed. Chatham house rules apply (meaning - we will ask people not to share until permission granted). Participants will describe the problem, the risks, any mitigation measures taken, the results and what could be improved.

Part 1: Data monologues: Small group discussion

- Breakout into groups of 4 to 5 people
- Share data stories for 20 minutes
- Each person shares an example of issues /scenarios they encountered.
- Try to use personal/ organisational examples, rather than third-party examples.

Part 2: Data monologues

- Pick one of the examples to share in plenary including what happened, results and mitigation.
- The group facilitator documents the core questions/concepts on flipcharts.
- Return to plenary
- The “pitch” of the Data Monologue should be like a ‘Pecha Kucha’ or ‘ignite’ talk: summary, lessons, and next steps. A monologue should not be longer than five minutes. There will be 4 - 5 pitches.

Part 3: Adding Data Protection & Responsible Data Use

- During the discussions, participants will inevitably discuss issues of consent, data breach, data sharing, data storage, data protection, and more.
- Prepare slides to illustrate these key terms.
- Provide resources to read more about implementation data protection and responsible data use into humanitarian work.

Part 4 Wrap-up

- Finish with a quick go-round asking participants to share a single 'aha' or learning from the monologues before ending.

Post-Event:

- Collate the critical questions from the groups.
- The example "Data Monologues" should only be used again if permitted.
- Send thank you notes to the helpers and participants.