# Surge Information Management Support (SIMS)

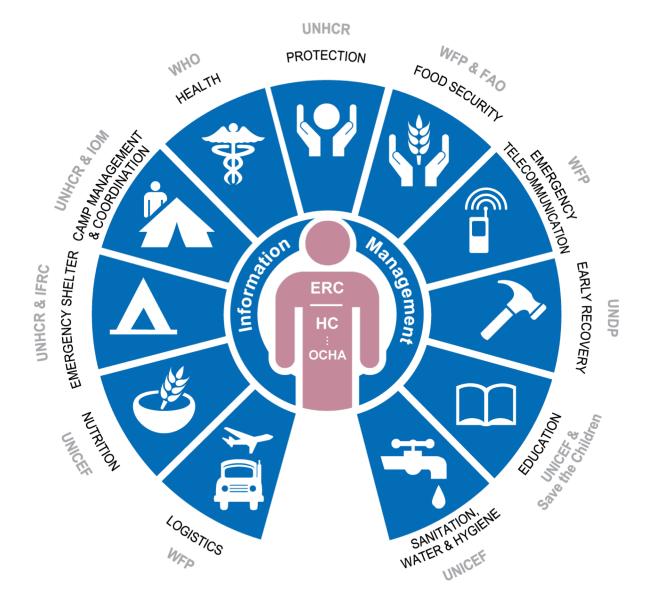
Paul Knight, Rachel Yales, Maarten van der Veen



### **Agenda**

- Introduction
- Humanitarian disaster response
- Red Cross in humanitarian response
- What is SIMS
- Life cycle of a SIMS activation
- Lunch
- SIMS tools and resources
- SIMSulation
- Wrap up and evaluation





#### **Cluster members**

- UN agencies
- Host government (national, regional, local)
- International NGOs
- Red Cross Red Crescent
   Movement
- Local NGOs / Civil Society
   Organizations
- Representatives of the Affected Population
- Donors
- Academia



#### **Currently active Shelter Clusters**

or cluster-like mechanisms

This dashboard provides a summary of the coordination mechanisms currently in place, more detailed information can be found on the country-level pages for each response (links will show when hovering over a country).

By year

2015

2016

25

459

\$105M

3,3M

Active clusters

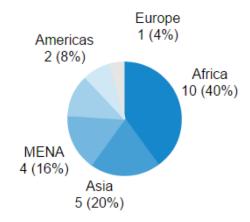
Cluster partners

Funding received

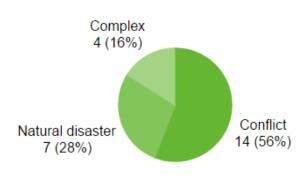
Number of people supported\*

\* To avoid overlap, this is based on the highest number of beneficiaries for either NFI or shelter per country

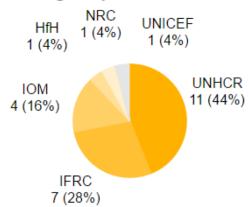
#### By region



#### By type of crisis



#### By lead agency







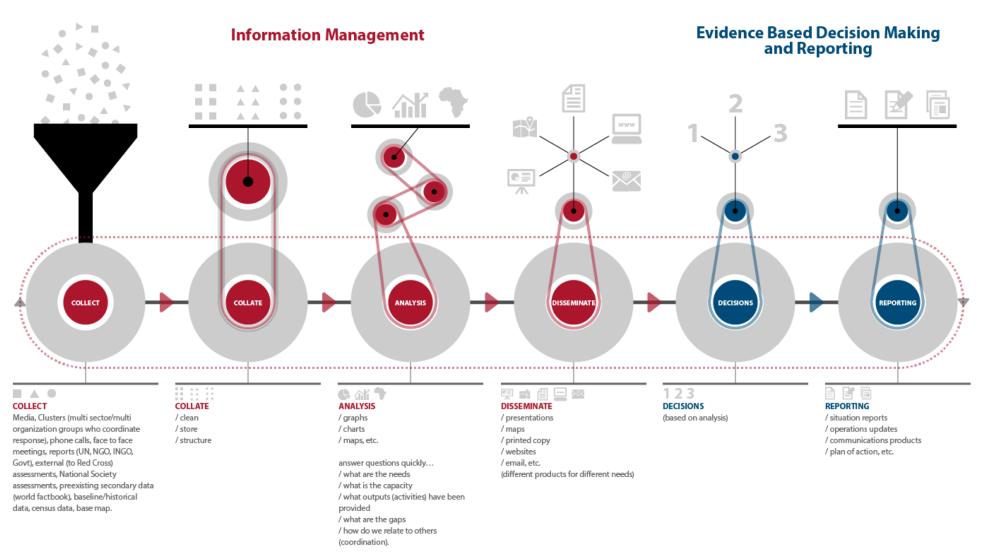
## Red Cross in the humanitarian response

Frido Herinckx

Head of the Disaster response unit

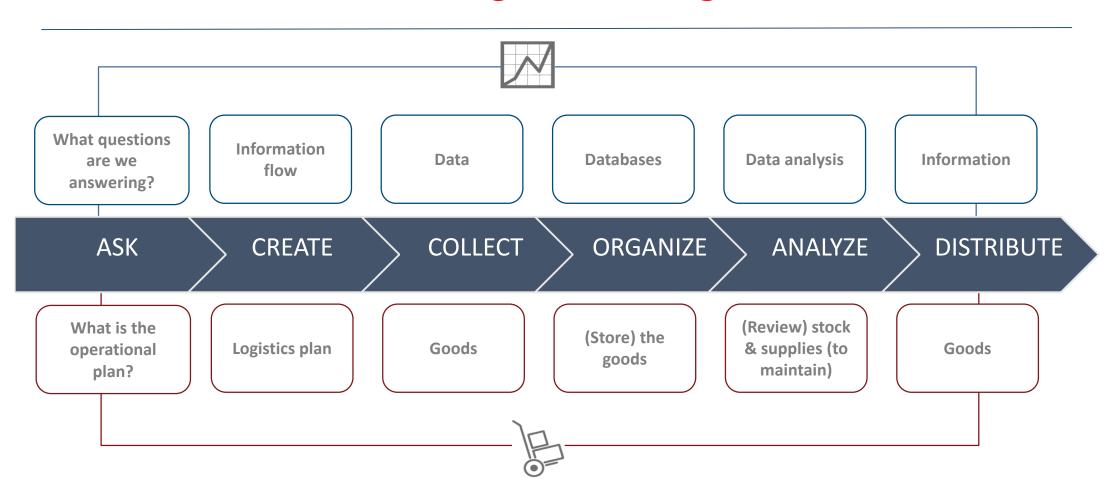
## Information management in disasters

#### **Disaster Information Cycle**





#### IM is to information as logistics is to goods:



## Surge Information Management Support (SIMS)

### What is SIMS?

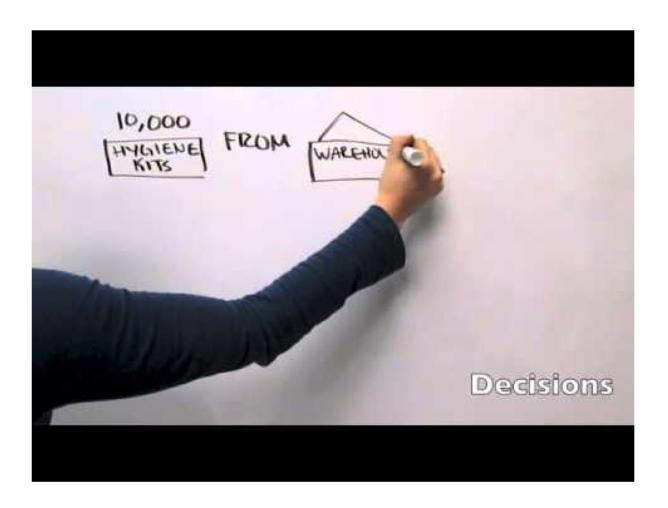
SIMS (Surge Information Management Support) is a mechanism through which information management services are provided to the FACT and ERUs in an emergency response.

SURGE INFORMATION MANAGEMENT SYSTEM





## What is SIMS?



### SIMS activities









## How does SIMS currently work?

Network of IM/GIS specialists from the British and American Red Cross GIS teams

Activation at the request of a FACT Team Lead through:

- The Region Office
- IFRC DCM Surge Desk









#### Organisational chart

### Global **National** Regional **Network of National Network of local Movement** branches **Societies FACT**



## Remote support

## Deployed





## Remote Support Roles

#### SIMS Coordinator

- Works with operations leadership to determine appropriate level/type of support
- Identifies available human resources within the SIMS network
- Determines operation-specific roles & responsibilities
- Sets up and maintains coordination in SIMS team throughout operation
- Reviews and evaluates the provided support with the operations team, adjusting as needed

## Remote Support Roles

#### **GIS Specialist**

- Briefing Pack maps
- Maps for the operation
- Data management
- Coordination
- Data visualisation

#### **IM Specialist**

- Briefing pack
- Secondary data
- Spreadsheets
- Data management
- Coordination

## **Deployed Roles**

#### FACT (1st/2nd Round)

- Field work
- All IM for FACT
- Support reporting

#### **Technical IM Specialist**

 All IM for technical teams (Cash, Relief)

- Template/tool management
- Mobile data collection
- Capacity building
- Analysis, prototyping, modeling

#### **Activation Flow**

#### Activation

#### Response

#### **Transition**



Disaster



Surge Team Alert



Request for SIMS



SIMS Activated





#### What support is provided?

SIMS Products

**Description & Purpose** 

Opportunities

Base Maps



Detailed maps of the disaster area which help teams visualize the environment and put the response in geographic context.

Example: Koidu, Sierra Leone (Dec 2014)

Planning prior to deployment and familiarization with context.

Ability to see individual communities for logistics planning.

Ability to print and take on site visits as a tool for drawing.

Thematic Maps



Maps of the disaster area with information from various sources overlayed to support both situational analysis and decision-making.

Example: Greece (Dec 2015)

Analyze data from different sources. Visualize projections to plan for resource allocation.

Planning for and reporting on relief distributions.

Provideleadership with visual of needs and response plans.

Interactive Web Maps



Online maps that offer the ability to manipulate layers and leverage different sets of data quickly in real time.

Example: Vanuatu (Apr 2015)

Coordinate response activities by different global ERUs.

Provide holistic view of response activities across the Movement and analyze outstanding gaps in response.

Dashboards



Interactive visualisation of key indicators which aid understanding of the situation and progression of the response.

Example: Ethiopia Drought (Nov 2015)

Analysis tool for evaluating progress towards meeting the needs in a response.

Communicate the strategic priorities of a response and the actions by sector.

Infographics



Graphic representation of data for easy understanding on an ad hoc basis.

Example: Nepal Earthquake (May 2015)

Visualize aspects of response such as event timeline and regional profile.
Visualize plan of action.

Communications and reporting tool useful for fundraising and reporting on response activities.

December 2015

Source: IFRC Disaster Crisis Management Unit

Secondary Data Collection



Datasets are compiled through research from secondary sources and then packaged for responders.

Example: Liberia (Jan 2015)

Planning prior to deployment and familiarization of context.

Context and situational awareness for responders.

Data Analysis



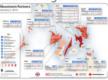
Statistical trend analysis is conducted by IM specialist with graphs, maps or data tables produced to support decision-making.

Example: Sierra Leone (Oct 2014)

Real time support to operations to enhance data-driven decisions.

Visualization of reporting data for easy consumption.

Data Management



Remote or deployed specialist in IM supports the response team with collecting, collating and sharing data for operations.

Example: Philippines (Jan 2014)

Getting data into a useable format.

Improved coordination and reporting in response.

Enhancing coordination with external agencies and partners.

**IM Training & Processes** 



IM specialist in the field supports staff to improve the IM and sets up relevant processes and systems, particularly during a response.

Example: Nepal Earthquake (Aug 2015)

Training for local staff and volunteers as well as response delegates from the IFRC.

Improved data management during the operation.

Enhanced data driven decision-making.

Mobile Data Collection

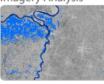


Survey training provided on how to support data collection in the field using mobile tools.

Example: Philippines (Apr 2014)

Getting data into a useable format. Rapid data collection and improved accuracy in primary data.

**Imagery Analysis** 



Overview of terrain produced with satellite imagery.

Example: Balkan Floods (May 2014)

Support from online community through crowd-sourcing.

Rapid initial assessments of disaster impact or extent.

Source: IFRC Disaster Crisis Management Unit



International Federation of Red Cross and Red Crescent Societies Fédération internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja الاتحاد الدولي لجميات السليب الأحمر والهلال الأحمر DATA PLAYBOOK: SLIDEDECK 15

#### What support is provided? - Activity

SIMS Cookbook (still in development)

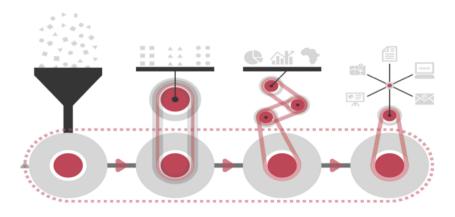
This is a document that will be handed to the FACT team lead to assist in their engagement with SIMS.

There are many blank spaces in the document. In small groups or pairs, try and fill in the gaps. You would have not seen this document before. What ideas do you have?

We will then go through this as a group.

## Walkthrough

## Product Cookbook

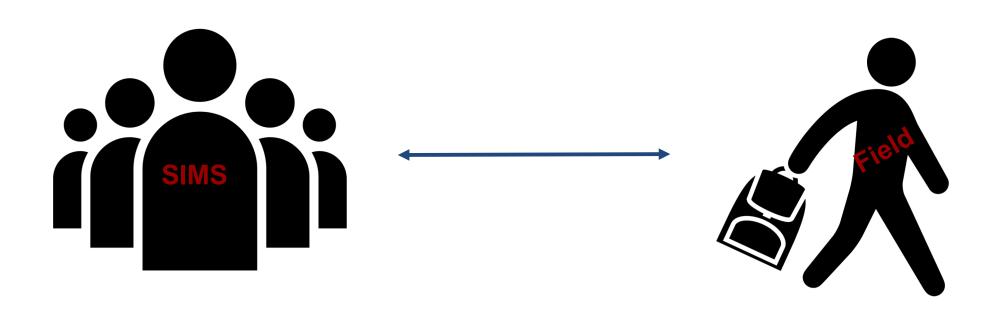


Products by SIMS. Supported by the American Red Cross and British Red Cross.

Press right on your keyboard or swipe right to navigate.

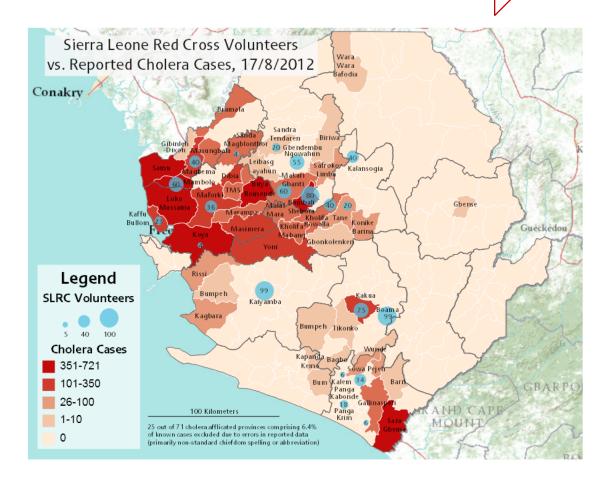


## Factors for SIMS success Discussion



### Information Management comes first! Good IM leads to effective use of Geographic Information Systems (GIS) in response

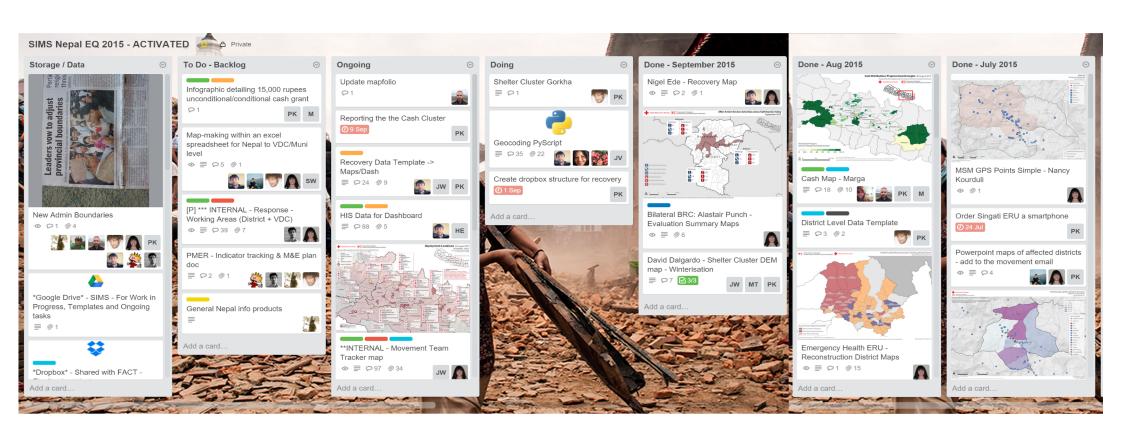
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## Life cycle of a SIMS activation

## Example operations and how SIMS works



### Collaboration











International Federation of Red Cross and Red Crescent Societies











RESPONSE





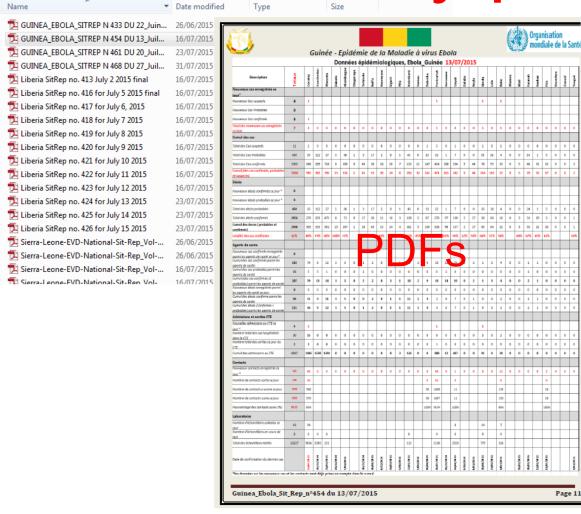


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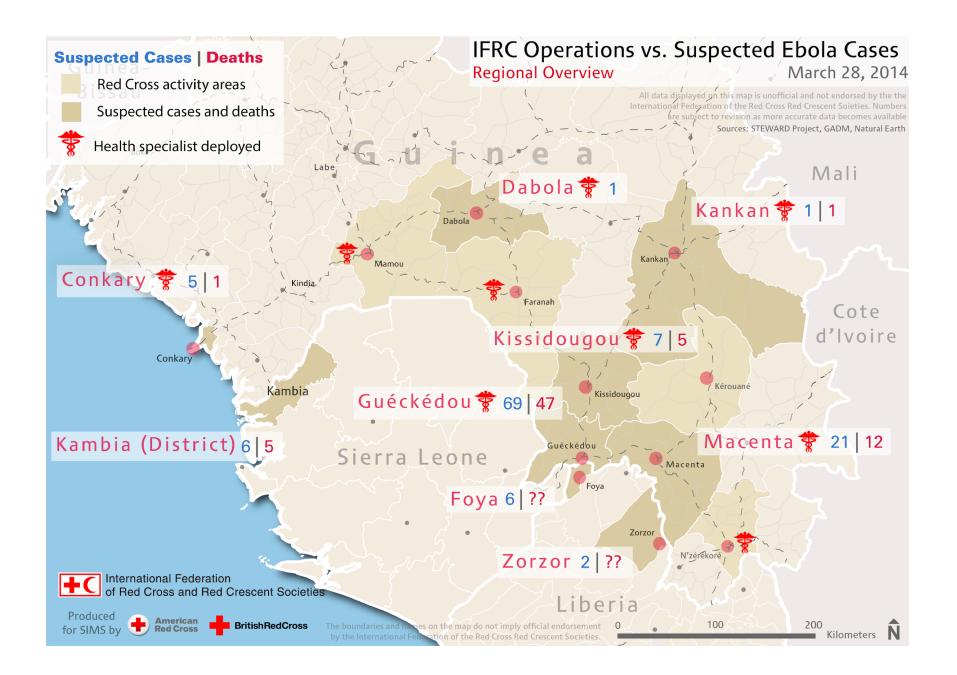


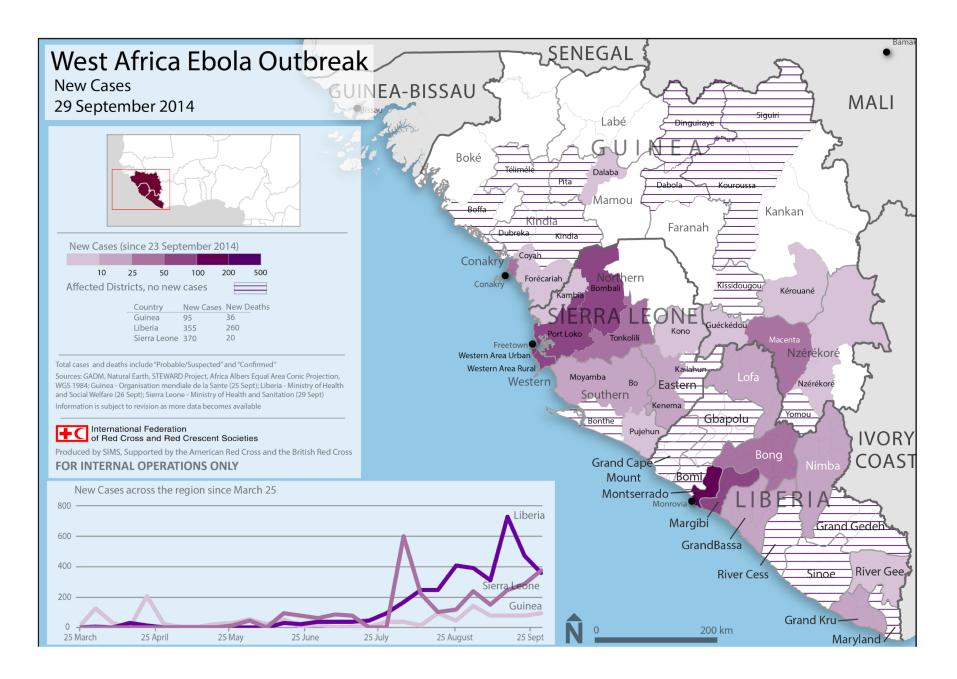
## Data is rarely perfect

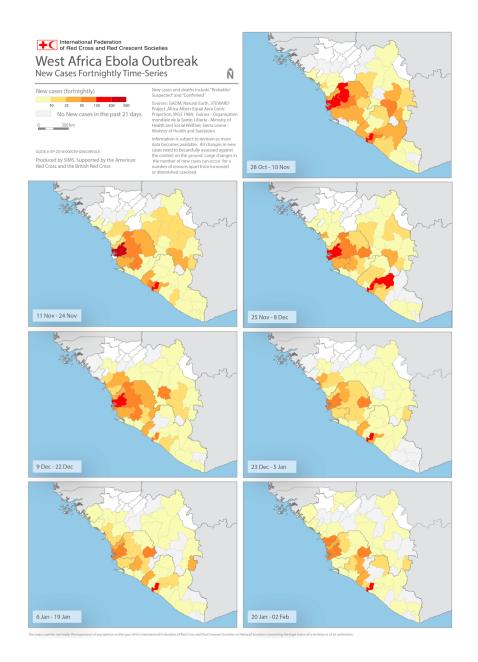


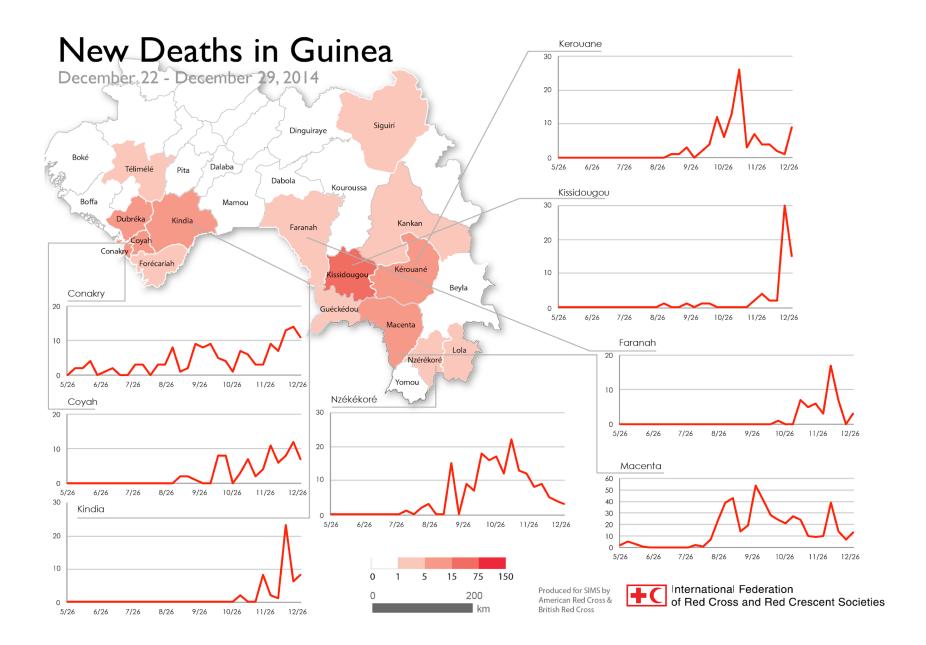
Admissions, Currently in Treatment, and Discharges:

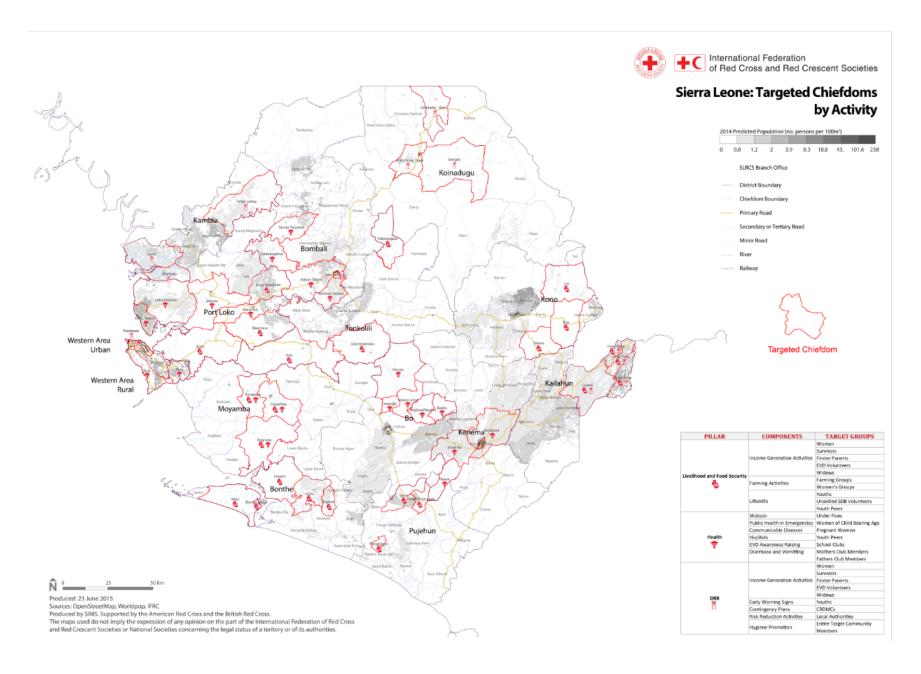
	- Montserrado				
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Bong	0	1	0	0	0
Sinje	0	1	0	0	0
Ganta	0	0	0	0	0
Total	0	12	2	0	0





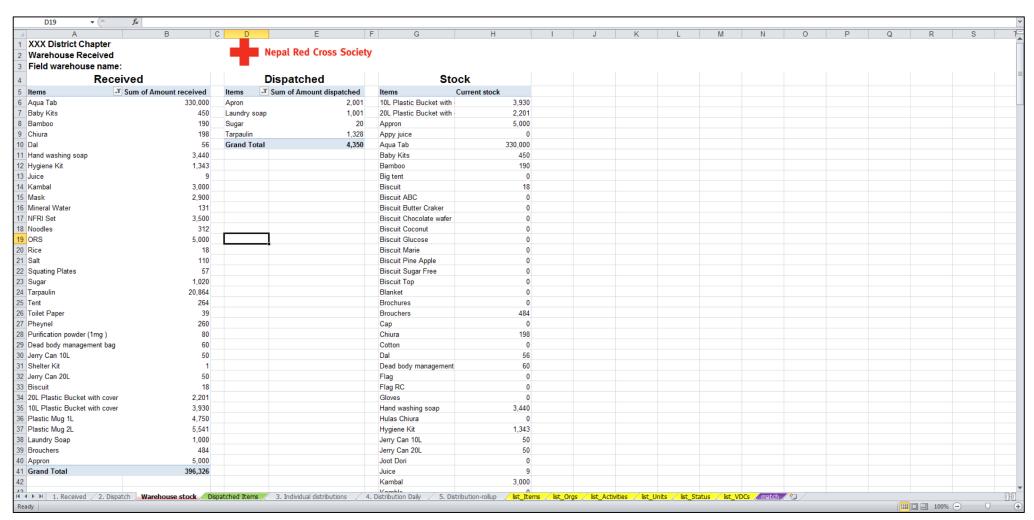




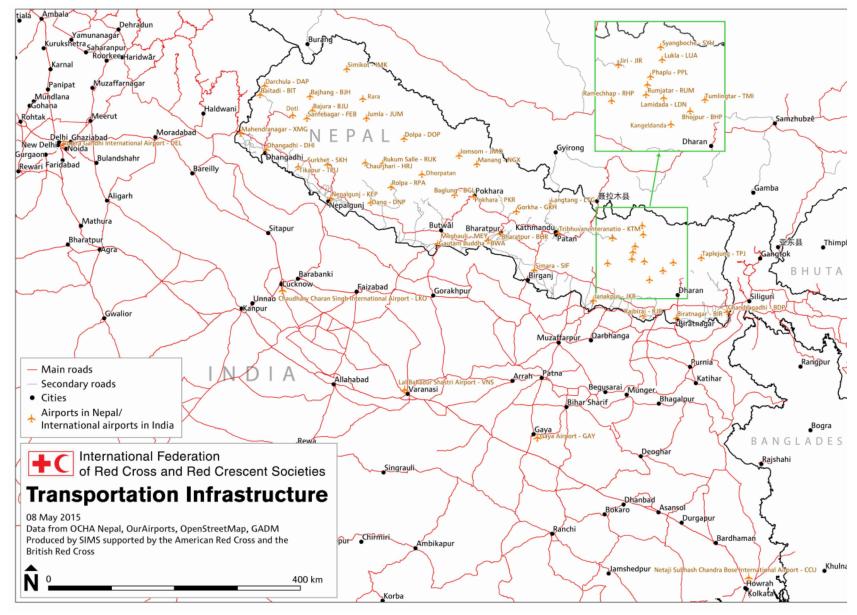




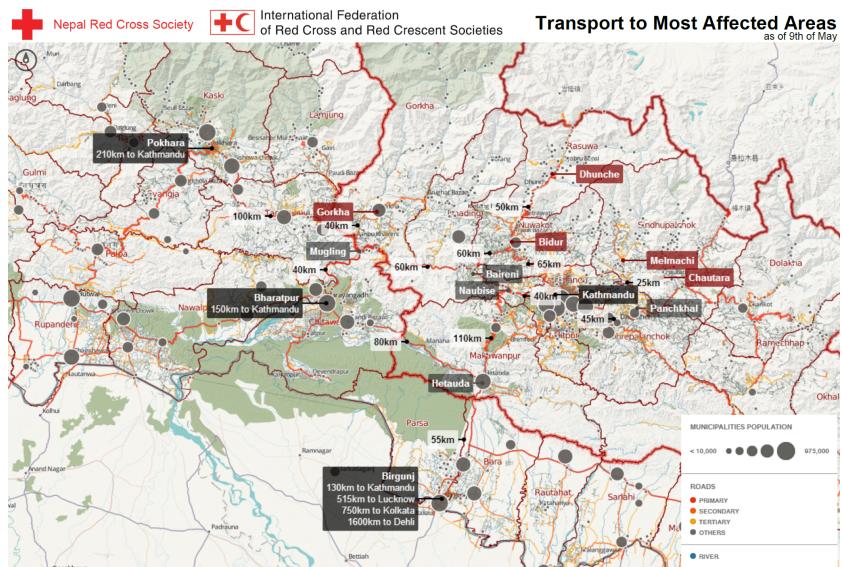
## Gap Analysis



## Logistics



# Logistics



The maps used do not imply the expression of any opinion on the part of the International Federation of Red Cross and Red Crescent Societies or National Societies concerning the legal status of a territory or of its authorities. Produced by SIMS supported by the American Red Cross and the British Red Cross



#### Nepal Earthquake 2015 HIS Dashboard

Click charts to interact with them. This dashboard contains the data that was age disaggregated.

Browse Other Dashboard

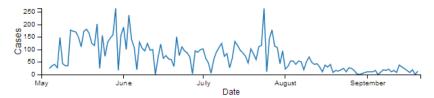
Last Update: 20th September 2015

Download latest version

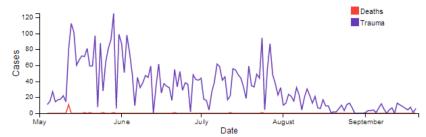
## Health

Date | Current filter:

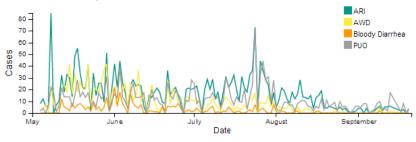
Cases Per Day - Deaths, Trauma & Diseases (Filterable)





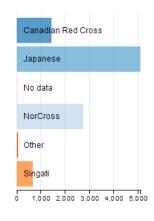


ARI, AWD, Bloody Diarrhea, POU

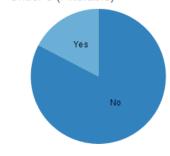


#### Red Cross Unit (Filterable)

One or more RCs can be chosen



Under 5 (Filterable)



#### Reset All

Dates filtered:

Deaths

18

Trauma

4,518

ARI

2,296

AWD

1,254

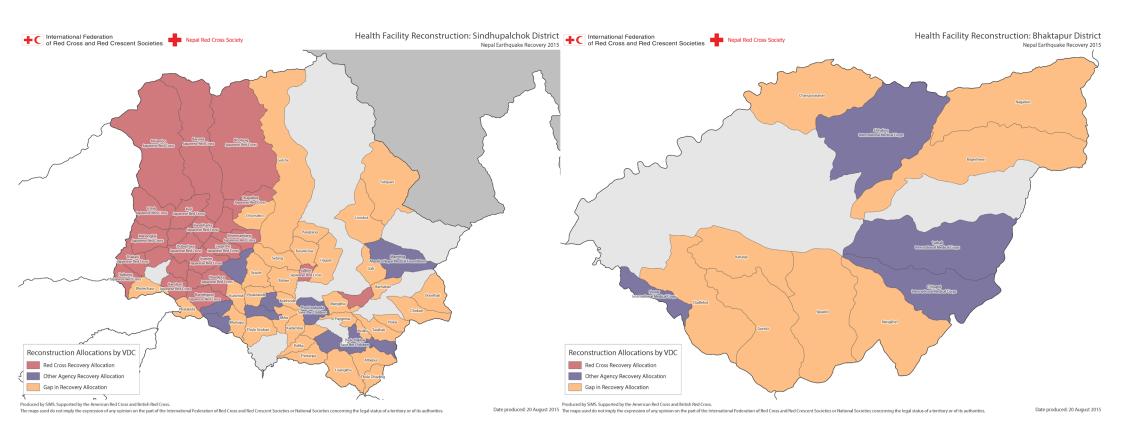
Bloody Diarrhea

337

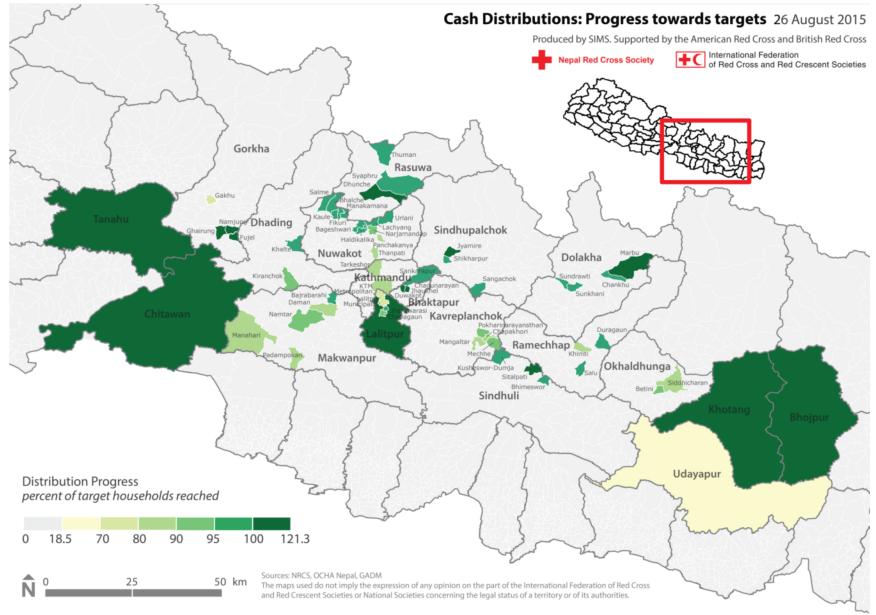
POU

1,573

## Health



## Cash & Relief



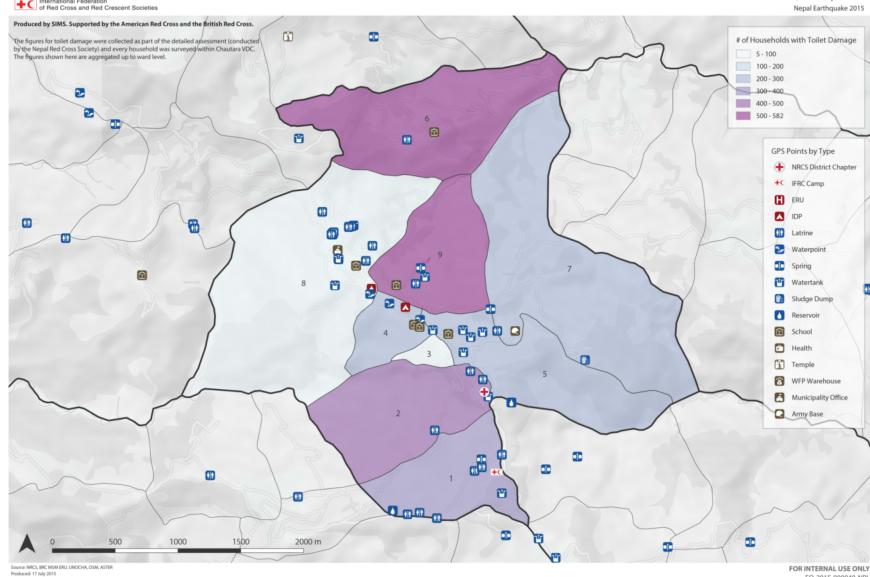


DATA PLAYBOOK: SLIDEDECK 15

Chautara, Sindhupalchok



**Nepal Red Cross Society** 





EQ-2015-000048-NPL

#### Nepal Earthquake 2015 HIS Dashboard

Click charts to interact with them. This dashboard contains the data that was age disaggregated.

Browse Other Dashboard

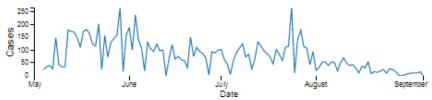
Last Update: 5th September 2015

Download latest version

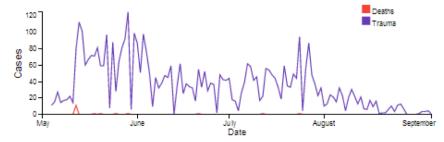
Date | Current filter:

Cases Per Day - Deaths, Trauma & Diseases (Filterable)

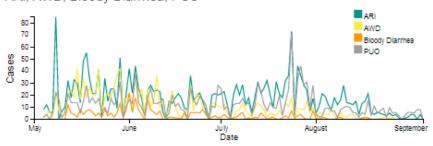
## 



#### Deaths and Trauma

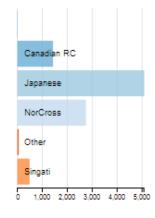


ARI, AWD, Bloody Diarrhea, POU

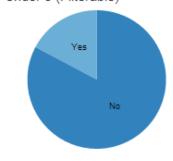


#### Red Cross Unit (Filterable)

One or more RCs can be chosen



Under 5 (Filterable)



#### Reset All

Dates filtered:

Deaths

18

Trauma

4,465

ARI

2.260

AWD

1,246

Bloody Diarrhea

336

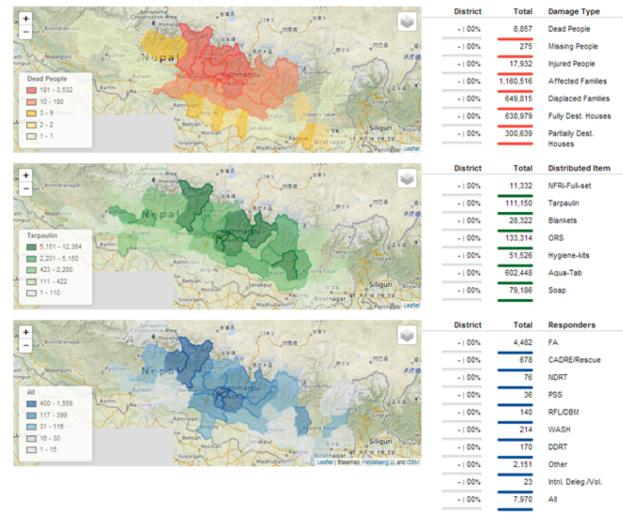
POU

1,516

Source: Nepal Red Cross Society
Produced by SIMS supported by ARC and BRC
For feedback email: braimbault@redcross.org.uk

Choose layers to show using the button on the top right of the maps. Hover the maps with the house to display figures at District level.

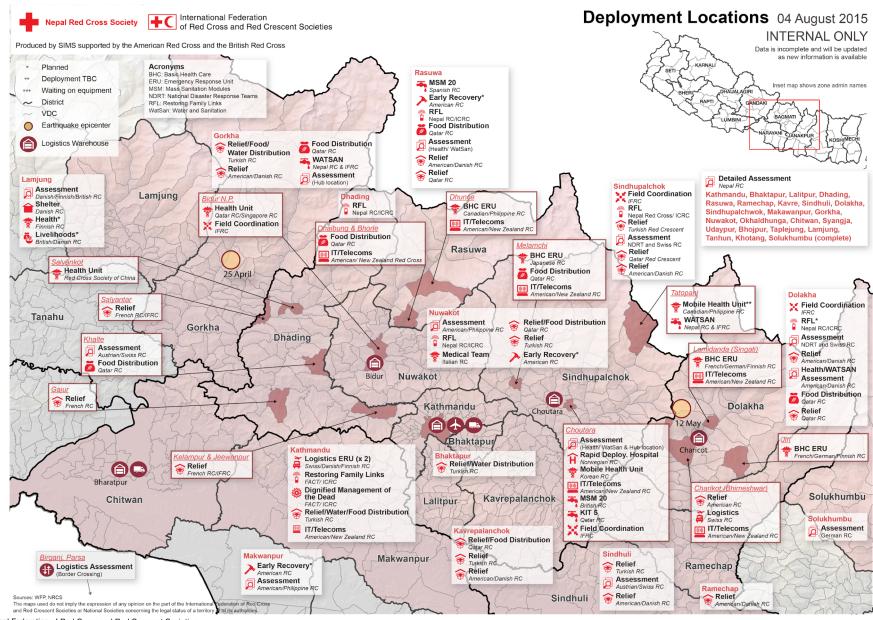
# Situational Report



The maps used do not imply the expression of any opinion on the part of the international Federation of Red Cross and Red Crescent Societies or National Societies concerning the legal status of a territory or of its authorities.



#### **3W**



#### Remember - there are other organisations too!

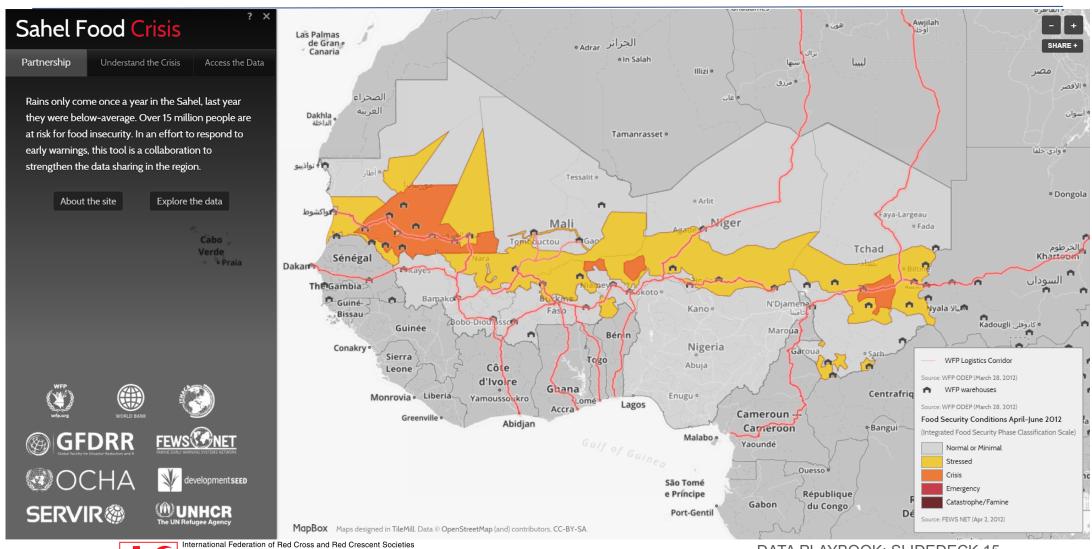






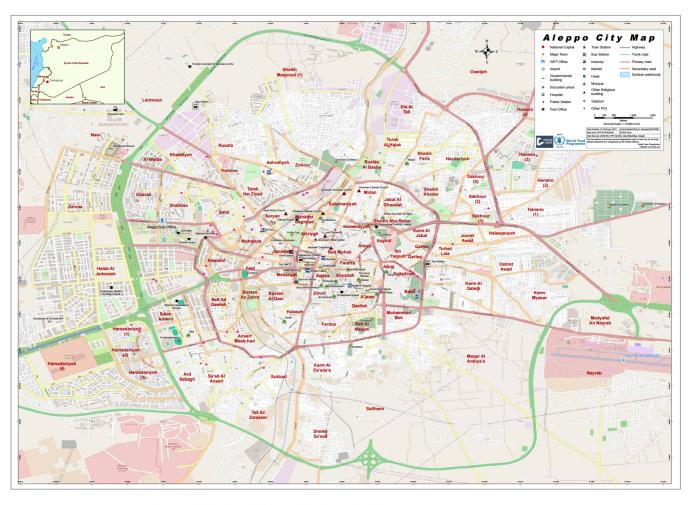


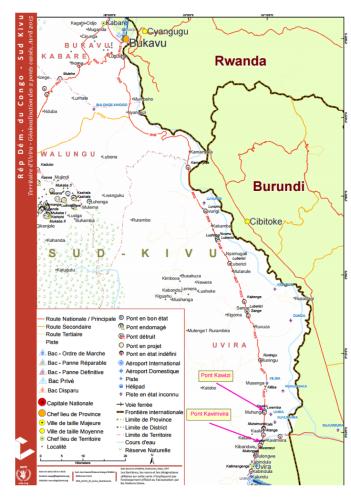
### Logistics Cluster



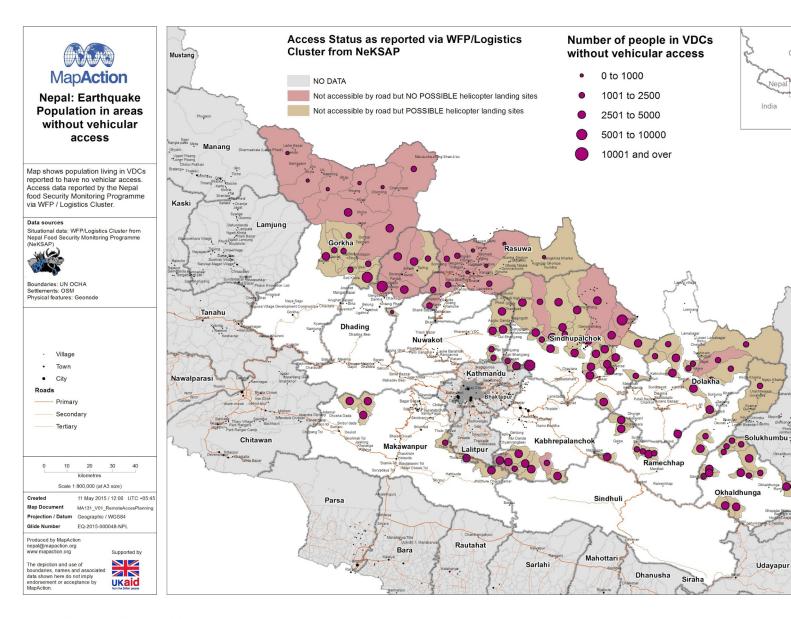


### **Logistics Cluster**





## Map Action



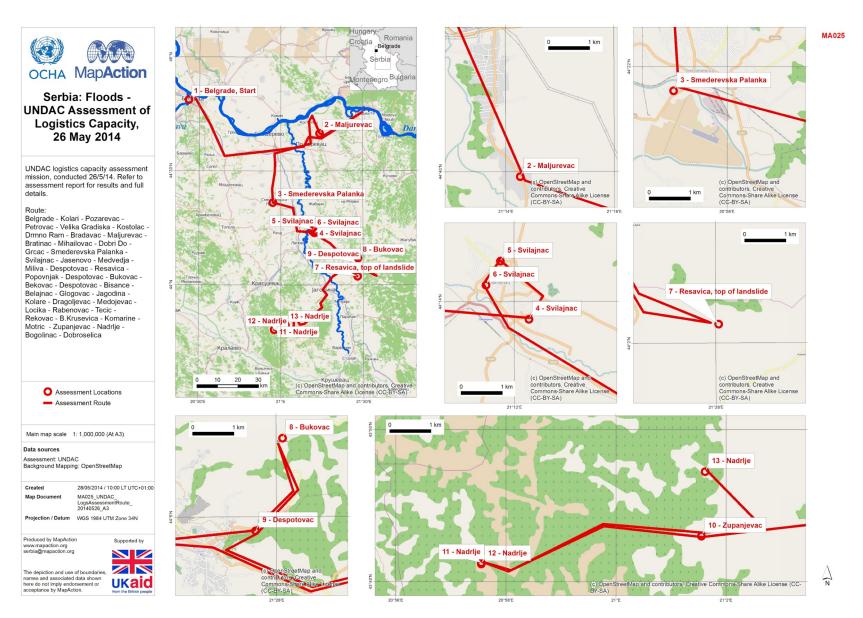


MA131\_V01

Khotang

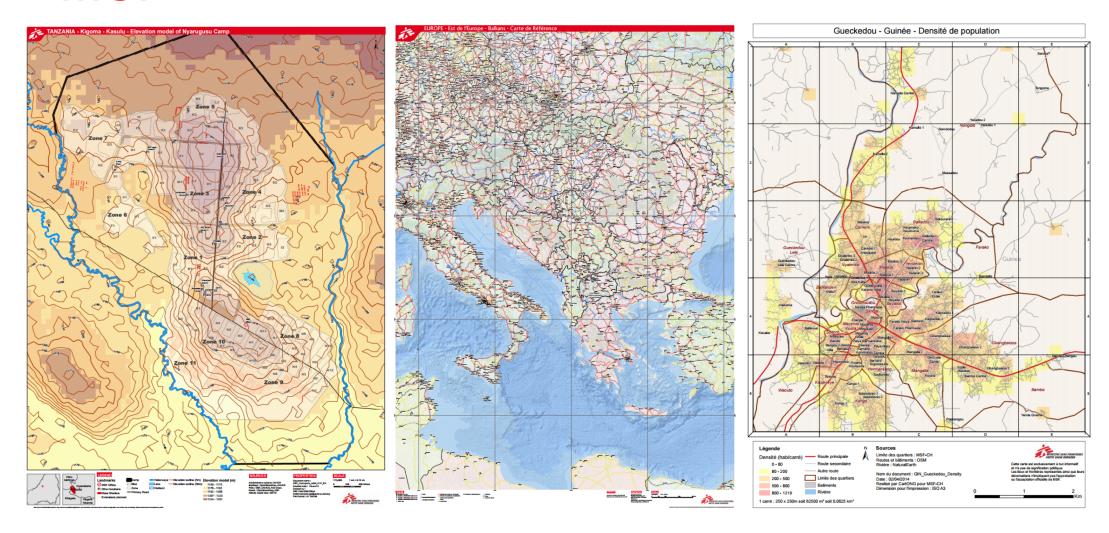
China

## Map Action

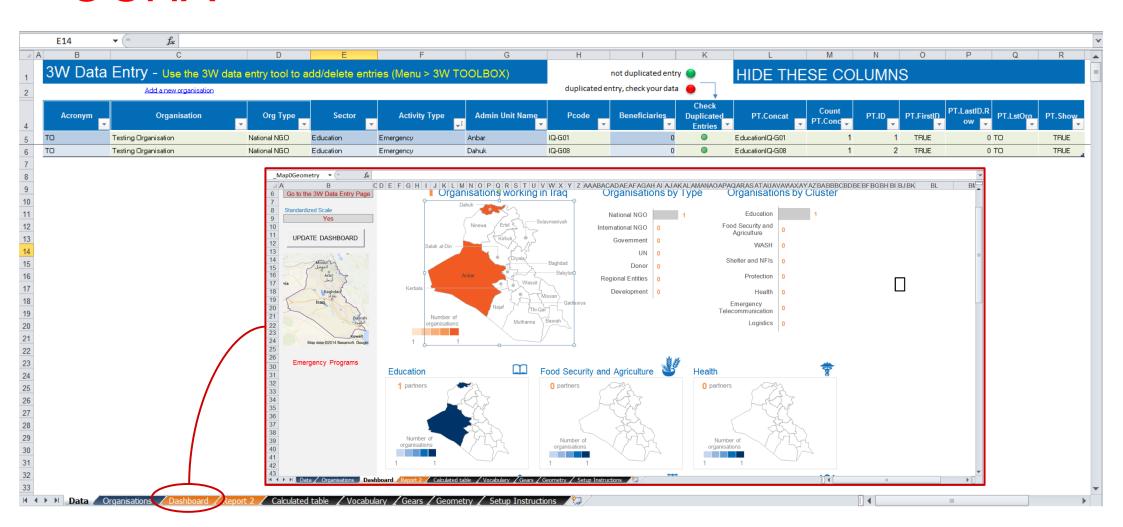




### **MSF**



#### **OCHA**



# SIMS tools and resources

## FACT toolkit & rcrcsims.org

#### Information Product Examples

External Resources

SIMS makes a real effort to stay connected into the wider information management commun

within and beyond the humanitarian sector. These networks are essential for building skills, ac

data and sharing experiences. You can find below a collection of the external groups that we

with on a regular basis. Some of them are mainly used for simply downloading and using a whereas others are actors with which we actively work and collaborate.

#### Internal Resources



activites, products and



Disaster information cycle



Cash in Emergencies Toolkit by the International Red Cross and Red Crescent Movement to make cash transfe based programming (CTP) tools, practical quidance and minimum standards easily accessible.



describing the steps of the major phases



Menu of services detailing different



Tips and recommenda



reviews support activities and changes based on lessons lea





data. SIMS uses and contributes to this

Humanitarian

data in almost every response. 3







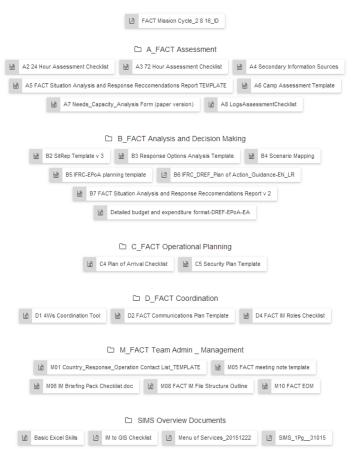




UNHCR. SIMS works in close cor

the cluster sharing data and exp

#### Field Assessment and Coordination Team Toolkit





### Remote Support Tools



Dropbox -- data storage and content management system



Google Drive -- sharing spreadsheets, storage, etc.



CartoDB -- interactive maps without programming



Skype -- for coordination, communication



OneDrive -- can be option for some responses



Trello -- Kanban system, task management and priorities, remote coordination



QGIS -- opensource GIS software, improving rapidly



ArcGIS -- GIS industry standard software, high processing power



Adobe Suite -- PDFs, Illustrator used for high-detail cartography

## **SIMSulation**

#### **SIMSulation**

Each group will be assigned a trello board. Use this to keep in touch with others in your group, share thoughts and ideas as well as post final products. Also move the cards across the columns as you start and finish tasks

You will have one of the facilitators with your group. They will act as the Field team and/or SIMS coordinator.

At the end, each group will explain what they did and have a discussion around what they did.

## Wrap up and evaluation