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Massachusetts
Institute of
Technology



Global Disaster
Preparedness Center

Voice Biometrics & Blockchain: Identity Management in Humanitarian Aid Distribution

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Problem statement

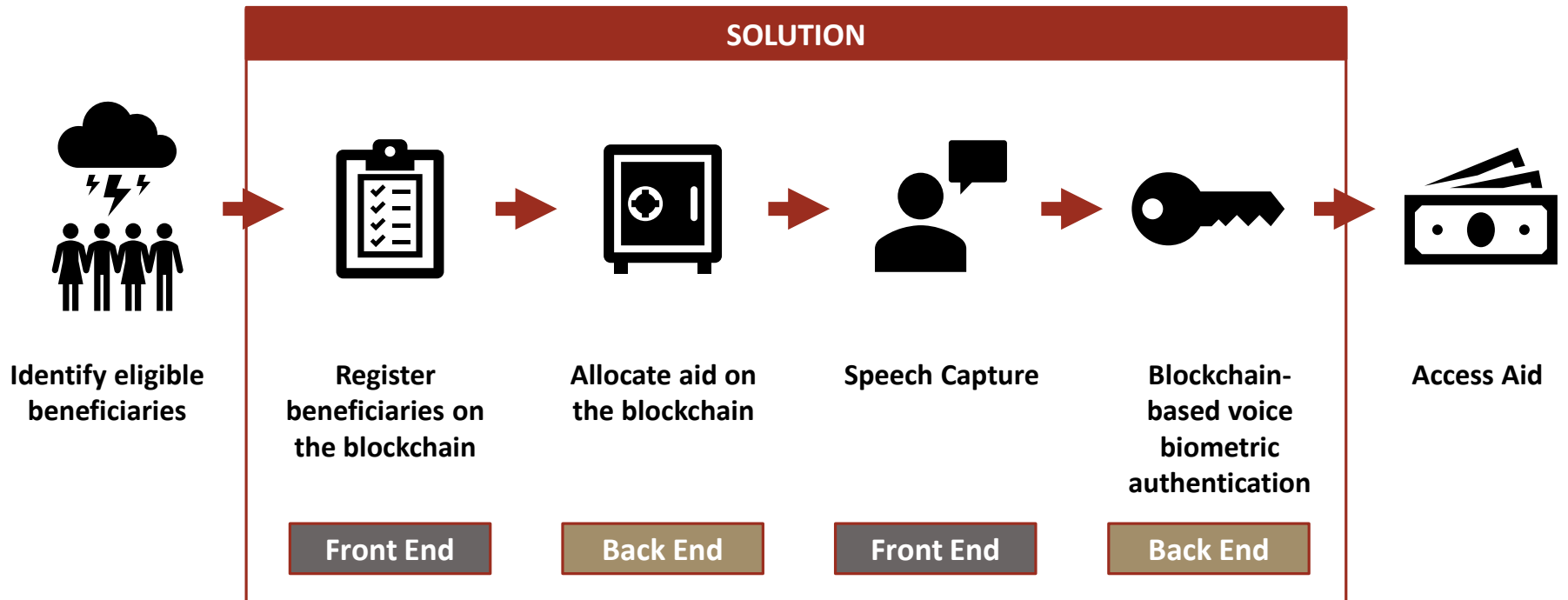
How can the Red Cross allocate aid in a way that minimizes the issue of double-dipping, reduces risk to beneficiaries, and can operate in technology limited settings?

The solution

An integrated system with:

- 1. Voice biometrics identification**
- 2. Blockchain-based back end for identity management and aid allocation transactions**

New possibilities enabled



- Ways to utilize without steady power, internet, or cell service
- Ability to work with various devices (e.g. traditional phone, smart phone, laptop with microphone, etc.)
- Voice biometrics is already proven technology (e.g. used by banks)

Benefits

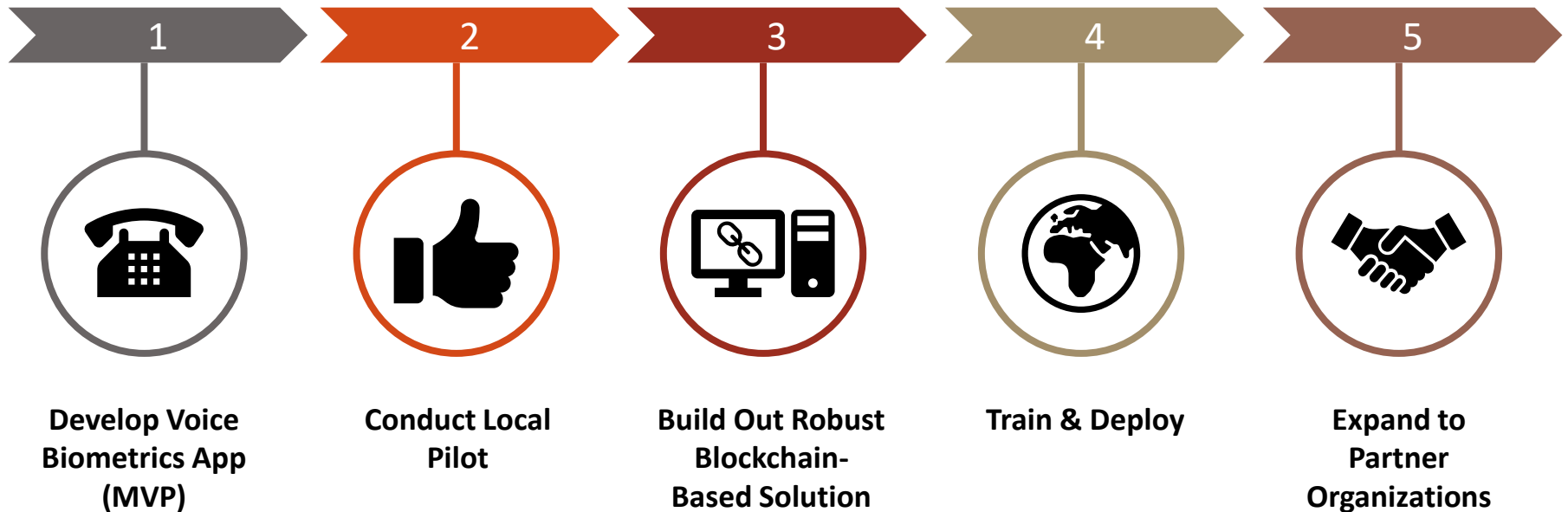
Red Cross

1. Prevents “double dipping”
2. Flexible implementation to suit various settings
3. Reduces operating costs
4. Helps achieve UNSDGs

Aid Recipient

1. Secures access to aid support
2. Improved safety and anonymity
3. Does not require physical identifier (e.g. smart phone, punch card)

Phased approach to implementation

























Considerations

- Build user trust in voice recording technology
- Enable informed consent and control of personal data under GDPR



APPENDIX

APPENDIX

	Paper/Excel	Iris scan	Fingerprint	Face recognition	Voice recognition
Cost	<p></p> 	<p>Need to buy and maintain specific equipment</p> 	<p>Need to buy and maintain specific equipment</p> 	<p>Can do on phone</p> 	<p>Can record on wide range of devices</p> 
Resilience	<p>Easy to lose/delete</p> 	<p>Little alternative if equipment breaks</p> 	<p>Little alternative if equipment breaks</p> 	<p>Little alternative if equipment breaks</p> 	<p>Can record on wide range of devices</p> 
Accuracy	<p>Entries easy to change</p> 	<p>Hard to fake</p> 	<p>Fingerprints may not register if finger pads worn down</p>  	<p>Need to have correct height, expression to recognize face</p>  	<p>Hard to fake voice</p> 
Speed	<p>Beneficiaries may need to be entered by hand</p> 		<p>Can take long time to record fingerprints</p>  		<p>Voice registration and recognition occurs in seconds</p> 