

CASH HELPDESK

Does your National Society want to support vulnerable people to cope with the COVID-19 crisis by providing cash assistance to meet their basic needs, access basic services and protect and maintain their wellbeing?

The **Cash Helpdesk** is a service available for all staff and volunteers of National Societies, the IFRC Secretariat and the ICRC who might want to access remote technical advice on all aspects of cash and voucher assistance.

Remote technical support will be provided by
a **team of experts** who can respond in:

**English, Spanish,
French and Arabic**

**Available:
5 working days
out of 7**

**Response Time:
within 1 working day**

Guidance and support Cash Helpdesk



- Fast-track cash preparedness
- Design and implement cash in response to COVID-19
- How to persuade others and make the case for cash
- Accessing and adapting Movement cash guidance, tools and trainings
- Any other cash query you might have

Information and learning cash-hub.org



- Frequently asked questions
- Information updates and webinars
- Case studies, facts sheets and learning resources
- Discussion forum to share and exchange ideas
- Contribute your knowledge and expertise with others

Do you have a question or request for direct technical support?

Contact our team of cash helpdesk experts by clicking **here** or visiting: **cash-hub.org**